Carol S. Scofield & Associates

Keynote Speaker, Trainer, Facilitator

Agenda – October 23 – 1:00- 5:00 p.m.

Nevada Irrigation District Board of Directors

- Review Mission/Vision/Value Statements
- Review of "Plan for Water" public meetings held in December 2018
- Review of previous set goals/achievements/identification of challenges in completing/not completing the goals
- Public Comment
- Goals - Creation of achievable, objective and accountable goals that are aligned to the Mission Statement
- Adopt Plan December 11, 2019

Additional workshop dates may be required if time does not allow all items to be completed

Dec 1, 2018 Community Workshop Meeting Notes

Plan for Water kicked-off public input with the first community workshop on Saturday, December 1. More than 70 people turned out to participate, representing a diverse group of stakeholders including local electeds, educators, ranchers, farmers, engineers, artists, scientists, civic-minded individuals, and other community members. The process is deeply grateful to all those who attended. The energy and interest in the room was palpable throughout the two-hour timeframe, despite challenges from rain and cold.

Assistant General Manager Greg Jones opened the workshop with an overview on how the Plan for Water process will creates a strategic vision for NID's water management plans and subsequent programs and projects. With that context in mind, the facilitation team sorted participants into six breakout groups to focus on gathering input around what is important to the community regarding water resources, and what the participants would like to see in the Plan for Water process. Groups worked through the input exercises for more than an hour, generating a significant log of comments and considerations from everyone who attended.

Themes generated from the input session included:

- Increased watershed resource management with community involvement.
- Protect local community (reservoir maintenance, forest management, local agriculture, recreation, energy and economic growth).
- Best practices for water conservation with education and incentives.
- Accurate data and accessible information for needs assessment, knowledge sharing and comprehensive resource planning.
- Leadership, education and transparent public engagement in decision making to bridge gap between water manager and the community.
- Ensure safe drinking water.
- Sustainable water management with innovative water utilization and expansion to ensure a secure water future.
- Fostering natural methods through ecological stewardship.
- Address concerns over Centennial reservoir project.
- Integrated management of surface and ground water.

These themes include common areas of consideration for water management while also touching on specific considerations that are more unique to the District. The scale of the discussions provided a solid foundation of input for the process to build upon. The input generated by each breakout group is contained in this document. The title of each column is that group's summation of the theme held by the items discussed. At the conclusion of the process, participants placed a dot on the area that was especially important to them.

Dec 1, 2018 Community Meeting Notes – Group A-D

"What is important to you concerning water in our community? What would you like to see in place?"

Water Agency Knowledge Gathering & Sharing ●	Prioritizing Sustainable Local Use with a Secure Water Future ●●●	Innovative Water Utilization and Expansion ●●●	Increased Watershed Resource Management ●●●●	Healthy Economic Growth and Public Education
Accurate water usage data Know where our water flows Historical and projected yearly precipitation variation Can conservation account for future "need"? Most current information on climate change	Prioritize local farms and community over selling out of county Adequate water for agriculture – raw & ground Lack of access to water (representation) Maintain per capita water allocation Management plan that will recognize outside pressures How much more do we "need" Use what we have efficiently Use less water	Innovative engineering Research on de-sedimentation of current reservoirs Understand landscape scale permaculture opportunities Comprehensive water plan Reduced chemical treatments Retroactively add water capture-commercial large scale Filter rain water Improved Keystone Mountain water capture Adequate groundwater recharge	Water management for fire resistant forests Collaborate for watershed management, fire, conservation Investment in full-scale watershed improvement programs More attention to instream uses of water Watershed health for sustainable community Consider animal and plant species Honor Nisenan culture Keeping community green for biological diversity	Maintain and increase healthy economic growth Public education on water resource and management – dynamic climate change, watershed

Dec 1, 2018 Community Meeting Notes – Group E-H

"What is important to you concerning water in our community? What would you like to see in place?"

Local Agriculture	Fire	System Management ●●	Residential Responsibility ●	Eco-Stewardship ●●	Conservation Incentive ●●	Water-Energy Nexus	Public Outreach
Local food (I like bananas uh oh!) Valuing local agricultural needs	Sufficient water for fire protection District wide fire safe management	Limit out of district sales, stewardship vs entrepreneurship Recognize our responsibility to the greater world Data collection – where does water go after the ditch How much NID water recharges the aquifer	Ensure residential water access/use Ensure water availability for personal use, garden-bath-dishes Smart development and promoting infill Monitor wells Access to NID system for low density area	Adequate stream flows for aquatic organisms Balance wildlife with human needs Focus on river ecosystem improvement Habitat conservation Xeroscapy (I'm guilty) Opportunities to boat, swim & fish Overall watershed health Appreciate the gift of life! (No Boo Hoos!)	Conservation financing Aggressively pursue Federal/State grant funding for water improvements New delivery and gauging systems for raw water Maximize conservation including demand side management Assistance to agriculture for irrigation conservation	Renewable Energy? Hydroelectric CCA community choice aggregates	More detailed NID bill with water usage Watershed education

Dec 1, 2018 Community Meeting Notes – Group I-L

"What is important to you concerning water in our community? What would you like to see in place?"

Education & Transparent Public Engagement in Decision Making ●●●●●	**Healthy Watershed** ●	**Planning for Sustainability** ●●●●	**Water Conservation**
Transparent information on water and Centennial investors • Open process • Consider all options How does NID system work today, technical background water rights Include Placer County reps in planning	Meadow restoration – work with partners Forest management – work closely with USFS to leverage resources Groundwater recharge and other water retention options (not dams) Fire protection Wildlife protection Free flowing river Why? - recreation and habitat Respect Nisenan culture/history	Control urban sprawl Improve water <---> land use planning coordination Prioritize agriculture water needs over new urban development Food security Prevent privatization of water NID becoming solar and wind power utility Why? Make money to support water infrastructures Balance the use of agriculture, recreation and residential water use. Why? It is all connected Maintain quality of life Maintain/improve existing reservoirs, e.g. sediment removal and infrastructure	Conservation Why? – Save water – Monitor leaks – Multi-rates Water conservation 1. Building codes 2. Efficient irrigation Water efficiency awareness Increased conservation – water use incentives

Dec 1, 2018 Community Meeting Notes – Group M-P

"What is important to you concerning water in our community? What would you like to see in place?"

Protecting a Healthy Watershed	Responsible NID Leadership	Conserving Water and Education ●	Comprehensive Resource Planning ●●●	Fostering Natural Methods ●●●	Ensuring Safe Water ●
A healthy watershed Toxic herbicide contamination Environmental integrity Watershed and fire planning and management (joining)	Transparency! from NID and the Kolbe Plan for water NID leadership that is informed, transparent and impartial Restore paying into employee pensions. Stop the freeze Shared meaning with adopted definitions (community?)	Massive PR campaign for conservation - ongoing - Greater focus on maintenance and conservation Tailored conservation education per sector Appropriate conservation Improved storage through conservation and infrastructure maintenance Increase current storage	Future growth plan The interconnect of land use and water by sector/whole Need paradigm shift approaching development Community-based plan for accurately determining water supply and demand Limit new development to environmentally sustainable levels Fostering smart growth in agriculture and urban strategy? Consider all alternatives to meeting residual demand Maintaining recreational water as a priority Identify water loss and determine actual from requirements	Natural methods for storing water (not dams, they destroy) Earthwise methods that recognize broader environmental impact Fostering groundwater replenishment (at all levels (District, County)	Water quality Adequate and safe residential water supply Prevent toxic herbicide contamination

Dec 1, 2018 Community Meeting Notes – Group Q-T

"What is important to you concerning water in our community? What would you like to see in place?"

Safe Drinking Water ●●●	Protect Local Community ●●	Healthy Forest Management Practices For Water ●	Ensure Conservation	Accurate Data for Needs Assessment ●●	Sustainable Water Management to Ensure Water Supply Security	Ensure Best Practices Public Recreation	Safe Reservoir Maintenance (Sediment Removal and Mercury) ●
Safe drinking water, clean, health, etc.	Maintaining NID water rights Community first, - Keep our water - LA can find their own water	Fire safety through water line extensions Fire safety through forest practices Forest management fuels reduction for more water Land management, forest fire protection, erosion	Incentivize conservation Develop recycled water systems as alternative to domestic usage. Purple pipe. Conservation data to determine money invested by NID Water security through mandated conservation	Needs assessment for commercial agriculture (how much) Clear budgeting accurate projections Support food producers with reasonable rates Document exact allocation of raw water use baseline Cost effective water source – infrastructure, supply and demand, rates, etc.	Healthy sustainable water management system Better management of Sierra storage i.e. meadows, etc. Study water storage methods Educate permaculture practices Complete EIR on dams	Clean water resources, - Cleanup lakes and streams - Public safety - Safe recreational use - Safe wildlife use Recreational usage Water for recreation and public Fish and game	Remove sediments and mercury from reservoirs Sustainable - Conversation - Assessment of needs - Management plan - Storage vs. need Sediment and biohazard reductions

Other Information from Group

-Theme Trust – Bridge the Gap Between Water Manager and Community.

-Control over the water – by whom?

-Building trust between NID and the community – education and two-way.

-NID – Community communication.

-NID being a water manager as opposed to being a water owner.

-The fact that there is no needs assessment and the assertion that water is needed.

-Data needs to include climate change analysis.

-Concern that we are not managing upstream meadows.

Dec 1, 2018 Community Meeting Notes – Group U-Z

"What is important to you concerning water in our community? What would you like to see in place?"

Policy Considerations	Concern Over the Centennial Reservoir Project ●	Integrated Management of Surface & Ground Water ●	Community Involvement in Water Shed Management	Ecological Stewardship	Accessible Information ●	Best Practices for Water Conservation ●
Integrating water concerns into regional planning (general plan, etc.) Charge rate – payers what it costs to deliver water, not less Growth management? Conservation development planning Change spending – restore reserves budget	Keep water local Concern over local community paying for cost of exported water Stop purchasing land for Centennial Project until RWMP completed Respect for cultural uses of water bodies ● More water storage ● ● Cost of road management with Centennial Dam	Formal NID plan to protect well water quality & quantity Complete, thorough study of the impact of our actions on fractured rock aquifer (e.g.: construction, use of herbicides, etc.) – before proceeding with Centennial Reservoir Project If Centennial goes forward & damages wells, want a plan in place to provide water to affected wells ● Ground water management plan soon Stop relying on NID history to move into future	Use of watershed as reservoir Use of natural vegetation in urban landscaping Examine potential for groundwater storage Get youth involved in RWMP process "youth identity" Watershed management to maximize retention storage & fire management ● ● Education for the public & private land management Public & private wildfire prevention collaboration Encourage local partnerships	Improve river management. Increase ecological maintenance Adjust mindset. NID systems are complex but exist within & depend upon the greater environmental system, not the other way around. We have an opportunity to work with nature, fit the human community into the natural community. Reduce dependency on herbicides Reservoir managed for cold water fisheries Develop recharge areas for excess flows	Updated data & hydrology models shared with public Current data on herbicides Increased research & data collection locally Water data needs to obey CA legislation – open and transparent water data act (AB17-55)	Use water as efficiently as possible Water conservation "A double edged sword"

Plan for Water

Dec 10, 2018 Community Meeting Notes

Plan for Water kicked-off public input with the second community workshop on Monday, December 10. More than 45 people turned out to participate, representing a diverse group of stakeholders including local officials, educators, farmers, engineers, scientists, civic-minded individuals, and other community members. The team is deeply grateful to all those who attended. The energy and interest in the room was palatable throughout the two-hour timeframe.

Assistant General Manager Greg Jones opened the workshop with an overview on how the Plan for Water process will creates a strategic vision for NID's water management plans and subsequent programs and projects. With that context in mind, the facilitation team sorted participants into four breakout groups to focus on gathering input around what is important to the community regarding water resources, and what the participants would like to see in the Plan for Water process. Groups worked through the input exercises for more than an hour, generating 120 ideas and comments from everyone who attended.

Themes generated from the input session included:

- Long-term, comprehensive water plan with local and regional planning for equable water sustainability.
- Increased consumer education that leads to shared responsibility for resource management.
- Baseline common understanding of water use coupled with transparent science and a data-driven process.
- Increase surface and groundwater storage using a variety of storage and collection options (recycled water, dredging, rain collection, dams, dam raises).
- Programs and incentives for increased conservation including water rates.
- Ample agriculture water supply that also promote efficiency and innovation in irrigation infrastructure.
- Integrated collaborative watershed management for environmental health.
- Protect Nevada and Placer County water rights.
- Integrated collaborative watershed management for environmental health.
- Environmentally friendly public use of water that preserves quality of life and recreation.
- Fair rates that incentives water use priorities with NID accountability.
- Upgrade and maintain delivery system for maximum efficiency.
- Healthy drinking water.
- Regional collaboration across stakeholder values.

These themes include common areas of consideration for water management while also touching on specific considerations that are more unique to the District. The scale of the discussions provided a solid foundation of input for the process to build upon. The input generated by each breakout group is contained in this document. The title of each column is that group's summation of the theme held by the items discussed. At the conclusion of the process, participants placed a dot on the area that was especially important to them. Those are reflected on the item.

Dec 10, 2018 Community Meeting Notes – Group A-F

"What is important to you concerning water in our community? What would you like to see in place?"

Increased Surface and Groundwater Storage ●	Protecting Our Water Rights ●●●	Increased Recycled Water Use	Comprehensive Local & Regional Planning for Equitable Water Sustainability ●●	Programs That Encourage Increased Conservation ●●	Watershed Management for Environmental Health ●●	Increased Consumer Education ●	Upgrading and Maintaining Delivery System for Maximum Efficiency ●
More groundwater recharge Storm water capture and storage Increase surface water storage	Consistent irrigation water Water security: storage, rights, conservation Do not sell water out of district or expand district Agricultural water given priority	Recycled water facilities Recycled water: • Facilities • Expanded production • Encouraging re-use Recycled water for all non-potable uses Lower restrictions on recycled water recharge	Set equitable usage and conservation goals Future water use plan balances all needs Collaborative planning: • Interregional • Intraregional Comprehensive and thorough study of water needs and uses, water audit for whole district Include Grass Valley & Nevada City in NID Issue building permits only after water stability proven Sustainable water for the long term	Increased water use efficiency Lessen the waste of residential and commercial water Advocate for personal rain water catchment systems Planning and financial support for conservation Zeroscaping reducing irrigation needs Increased conservation incentives Conservation programs Ongoing technical assistance for landowners	Watershed health: Forest management water quality NID decisions based on scientific fact, not ideology Restoration of Salmon and Steelhead habitat Study to understand groundwater in the Foothills Save Bear River no new dam Centennial	Press releases of the "why" of water usage and sale education Consumer understanding of State mandates Environmental education and community involvement	Contain all irrigation ditches, leakage/ evaporation Dredge all existing facilities Expand facilities and areas, water delivery for fire protection

Dec 10, 2018 Community Meeting Notes – Group G-L

"What is important to you concerning water in our community? What would you like to see in place?"

Availability of Healthy Drinking Water	**Quality of Life/Recreation**	**Education That Leads to Shared Responsibility for Resource Management** ●	**Incentivize Water Use Priorities While Preserving Consumer Rights** ●●	**Long Term Sustainable Water Plan** ●●●●●●	**Integrated Collaborative Water Shed Management** ●●	**Ample Agricultural Water Supply**
Healthy drinking water Maintain and enhance water quality Investment in aging infrastructure	Trails and hiking use along the Bear River Ensure recreation Preserve access to Bear River at Bear River campground	Education end user and facilitator Paradigm shift: Seven generation plan Improved watershed/ ecosystem literacy Established watershed education program - interagency shared by all	Prioritize water use/pricing Change consumer behavior regarding water Keep rates reasonable Incentives for increasing water use efficiency (Raw/Treated) Less State regulations Maintain our water rights in perpetuity In-District customers first before selling surplus	Permanent water efficiency and conservation Ensure ample supply for build-out Land use planned water supply "NEXT" Sustainable water portfolio Better integration of water supply planning, specific land use decisions Availability of water in community over long term	Collaboration with watershed managers Effective, coordinated watershed management Continue upper watershed enhancements	Maintaining agricultural production Stability of agricultural water supply (not all raw water)

Dec 10, 2018 Community Meeting Notes – Group M-R

"What is important to you concerning water in our community? What would you like to see in place?"

Cost/Benefit	Efficiency and Innovation	Long-Term Planning (Comprehensive) ●●	Regional Collaboration Across Stakeholder Values	Transparent Science and Data-Driven Process ●●●●●
What are the cost/benefit/outcome of each alternative pathway? Exhaustive exploration of storage alternatives (like sediment removal and meadow restoration)	Efficient irrigation delivery More efficient delivery Infrastructure reliability • Aging • Intensity of future weather patterns Innovation of irrigation delivery and application Expand water capture design Reduce bias through glossary of terms Affordability	Permaculture design sustainability Water for the environment How do state regulations impact local water supply Incentivize conservation Flexible storage Look for long-term water planning (100 years vs. 10 years) Comprehensive integrated/cohesive water plan Ensure water quality Climate change: • Forest practices and fire • Ground and surface water supplies • Drought management and demand management	Regional stakeholder engagement and perspective "Not limited to jurisdiction" Community culture that values water Collaboration (inter agency) Prioritizing water education Regional coordination of water Value of recreation Value agriculture How will community input be integrated into plan?	• Science-informed • Transparent process towards decisions made Data driven supply and demand, real time measures and reports Will agriculture (growth) demand increase Accurate demand data What is the projected population? Whether Centennial is really needed

Dec 10, 2018 Community Meeting Notes – Group S-Z

"What is important to you concerning water in our community? What would you like to see in place?"

Baseline Common Understanding of Water Use ●●●	Possible Solutions ●	Incentivize Conservation and Set Water Rates to Conserve ●	NID Accountability and Fair Rates ●●●●	Public use of water in an environmentally friendly way ●	County of Origin Priority for Placer and Nevada Counties
Needs assessment audit what water used for commercial ag Solid data projections – what is usage?	Bill rural residential landscape water at real cost, not "as ag." Create storage to collect rain (dams, raising dams dredge sentiment-ground water storage) Curb growth	Raise rates to encourage conservation/use Incentivize conservation – structure rates to conserve NID start some conservation programs Brag more about partnership with CNPS and meadow restoration Water rates to help commercial agriculture	Want NID to keep promises Clean water Continuous affordable water supply – without water there's nothing here NID shall continue to provide low cost water Provide water to those without potable water NID recognize Placer County as a real stakeholder	Any new projects should be environmentally friendly and sustainable – for our future survival Preserve and expand recreation Water for public, recreation and our use Ecologically friendly – for the future	Keep water rights for Northern California not Southern California Preserve water rights for farmers If we don't develop our own resources someone else will take them away

Nevada Irrigation District

Proudly serving Nevada, Yuba and Placer County residents since 1921

Strategic Plan 2016-2018

The District recognizes that we must from time to time review our processes and the overall direction of the District as a whole. That review is intended to facilitate an introspective look into past practices and to develop a vision for the future of the District. This is done in an effort to support our community and to maintain and enhance the resources in our care. We recognize that the decisions that are made by the District can make a greater impact on our region than just the collection and delivery of water, generation of electricity and the providing of recreational opportunities.

We must continually seek highly efficient and cost effective methods to conduct our activities, all in an effort to enhance our services and to reduce the financial impacts for our customers. Further, we believe in sustainably managing, protecting, and enhancing our environmental resources to provide for future generations.

It is with this in mind that we have prepared our Strategic Plan and have tasked the District staff with the following Mission, Goals, and Actions.

Mission Statement

> The District will provide a dependable, quality water supply; continue to be good stewards of the watersheds, while conserving the available resources in our care.

District Goals

1. *The continued health of the District is dependent upon the proactive management of our physical, financial, and human resources.*

   The three core assets of the District are: our staff, our equipment and our capital/financial assets. We believe that the development of a forward thinking decision framework is necessary to maintain a proactive approach to managing our internal resources. Through prudent and forward thinking management, we can ensure resilient and sustainable operation of our systems to the benefit of our customers, our community, and the environment. These benefits are experienced locally, regionally and statewide if done properly and with great care.

Action Items

- Develop succession planning
- Integrate climate change into District Planning
- Develop a Safety Program
- Improve financial systems
- Integrate Human Resources & Finance Department employee functions
- Evaluate Seasonal employment
- Employ Consistent Environmental Compliance
- Strengthen Capital Planning for Reliability and Redundancy

2. *Stewardship of District resources requires a collaborative and responsive relationship with our Local and Regional community.*

The continued efficient function of the District requires it to be responsive to its customers and the community as a whole. Our role is to provide service to our community and that is incumbent on a continuous stream of communication with our customers and the various stakeholder groups that chose to be involved with our business lines. We must establish and maintain a leadership role in supporting the community as it relates to our three business lines (Water, Hydroelectric, and Recreation). These business lines must work to integrate their functions into the fabric of the communities they serve for them to be relied upon and trusted.

Action Items

- Maintain/Develop Leadership roles in CABY Regional Water Management Group, Mountain Counties Water Resources Association, and Association of California Water Agencies
- Develop Watershed Programs aligned with our service lines
- Coordinate with Local, Regional , State, and Federal governments
- Maintain and Expand our activities with local Stakeholder groups (Watersheds, Agriculture and Resource Agencies)
- Maintain California Special District Association's Transparency Certification
- Update the Web platform to enhance user interface
- Seek opportunities to interface with the community

3. *Developing and managing our resources in a self-determining manner protects and provides for local control of our community's most valuable assets – a fairly priced and available water supply.*

The last three years have demonstrated that there are regulatory entities and organizational partnerships that will directly affect our ability to deliver service. These threats to our community's capacity to be self-determinate pose a very real and apparently expanding operational concern. We recognize the fact that we own our facilities in total which provides a considerable amount of flexibility as we continue to address the environmental and regulatory impacts within our current operational environment. We are in the unique position of being able to singularly decide on the best course of action for the District and our community. This flexibility has allowed us to manage our resources to our collective advantage and thus meet the covenants of the District's formation directives.

Action Items

- Continue to strengthen the Community Investment Program
- Maintain and strengthen reserves
- Acquire lands to protect our watersheds, facilities and the environment
- Acquire necessary PG&E assets
- Develop consistent and integrated master planning documents

4. *We believe the integration of proven practices and technologies enhances efficiency and reliability throughout the District.*

We must work to provide the highest level of service at the lowest possible cost without impacting the quality of our service. For the District to continue to operate in a lean and athletic fashion it must continue to look for processes and technologies that will allow us to do more with less.

Action Items

- Standardize software packages across business lines
- Implement a new financial software package
- Centralize operational real time reporting
- Enhance field accountability

Nevada Irrigation District Strategic Plan

District Goals & Action Items

NID

Mission Statement – Draft from September 3, 2019

- The District will provide a dependable, safe, sustainable and resilient water supply; while being good stewards of the watershed.

Vision Statement - Draft from September 3, 2019

Promote healthy watersheds and reliable infrastructure that support our environment, treated and raw water customers, power reliability and recreation to sustain our quality of life; now and in the future.

NID

Value Statement suggestions from September 17, 2019

- Safety – NID is committed to the protection of the public and District staff. Safety is integrated into our culture and is the first priority among all aspects of our operations. Infrastructure risk will continue to be identified, managed, and communicated to the public.
- Transparency – NID strives to inform and educate our constituents and neighbors of our endeavors and activities with honesty and integrity.
- Customers/Employees - NID will maintain and foster a viable workforce through fair compensation packages and a stable work environment while making decisions that serve the best interests of District rate payers.

NID

Value Statement suggestions from September 17, 2019

- Water/Resources - NID values the maintenance of healthy watersheds achieved through the implementation of Best Management Practices in collaboration with our strategic partners.

- Science Driven Planning and Decision Making – NID is dedicated to using the best available science to make informed management decisions. NID will engage and collaborate with the scientific community, for example universities and consultants, in our planning and project development actions and will share the expertise gained with the community.

- Fiscal Responsibility – Operate the District Finances with strong fiscal responsibility and transparency to ensure that NID ‘s finances are spent on those activities that support the mission and vision of the District.

NID

Goal #1 of 2016-2018 Strategic Plan

The continued health of the District is dependent upon the proactive management of our physical, financial and human resources

- **Action Items:**
  - Develop succession planning
  - Integrate climate change into District planning
  - Develop a Safety Program
  - Improve financial systems
  - Integrate Human Resources & Finance Department employee functions
  - Evaluate seasonal employment
  - Strengthen Capital Planning for reliability and redundancy

NID

Goal #2 of 2016-2018 Strategic Plan

Stewardship of District Resources requires a collaborative and responsive relationship with our local and regional community

- **Action Items:**
- Maintain/develop leadership roles in CABY Regional Water Management Group, Mountain Counties Water Resources Association and Association of California Water Agencies
- Develop Watershed programs aligned with our service lines
- Coordinate with local, regional, state and federal governments
- Maintain and expand our activities with local stakeholder groups (Watersheds, agriculture and resource agencies)
- Maintain California Special District Association's Transparency Certification
- Update the web platform to enhance user interface
- Seek opportunities to interface with the community

NID

Goal #3 of 2016-2018 Strategic Plan

Developing & Managing our resources in a self-determining manner protects and provides for local control of our community's most valuable assets – a fairly priced and available water supply

- **Action Items**
- Continue to strengthen the Community Investment Program
- Maintain and strengthen reserves
- Acquire lands to protect our watersheds, facilities and the environment
- Acquire necessary PG&E assets
- Develop consistent and integrated master planning documents

NID

Goal #4 of 2016-2018 Strategic Plan

We believe the integration of proven practices and technologies enhances efficiency and reliability throughout the District

- **Action Items**
- Standardize software packages across business lines
- Implement a new financial software package
- Centralize operational real time reporting
- Enhance field accountability